



## **MIDDLE ATLANTIC PERSPECTIVE**

*Newsletter of the  
National Network of Libraries of Medicine*

*Middle Atlantic Region  
New York • New Jersey • Pennsylvania • Delaware*

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*The New York Academy of Medicine • 1216 Fifth Avenue • New York, NY 10029*

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### **DOCLINE SUNRISE SEMINAR MEDICAL LIBRARY ASSOCIATION ANNUAL CONFERENCE MAY 18, 1999**

Rosalyn Leiderman and Deena Acton presented the DOCLINE system that is currently under development at NLM and is expected to be available by the end of 1999. It was emphasized that the new system will both retain its current functionality and provide many new features and a smoother interface. Seminar attendees were warned that all screens are still subject to change. Regardless of the release date (before or after the new year), NLM's current DOCLINE system will remain available until the new system is up and running. Testing for Y2K compliance is complete. Below is a summary of the seminar discussion.

NLM needs to complete the programming and testing. An implementation plan will be announced later this year. NLM will have a web page in June or July that will provide users with more information on these tentative dates and plans. The availability of the web page will be announced on DOCLINE and the regional listservs.

#### System Requirements

The minimum system requirements for the new systems are:

- Internet access
- 28800 modem or higher transmission
- Screen resolution of 800 x 600 or higher
- Netscape 4.5 or Internet Explore 5.0 with Javascript and cookies enabled
- Barcode font for printing the request number on receipts (optional)

All DOCLINE users must have access to the Internet to use the new system. There will be no other service providers to the new system. Any users who do not have Internet access are encouraged to contact their RML for assistance.

## ISO/ILL Protocol

NLM plans to implement the ISO/ILL protocol in the new DOCLINE. The ILL protocol provides users with the ability to exchange messages (requests) between proprietary systems. Third party software, such as QuickDOC and ClioDoc, may elect to communicate with DOCLINE through the ILL protocol. In addition, users will be able to send requests from DOCLINE to other proprietary systems that have implemented the protocol.

## AT&T FTS2000 Dial Up Service

The AT&T FTS2000 service will be discontinued as of September 30, 1999. NLM will continue to have dial up service after September 30, 1999, for DOCLINE users until the new system is available. Plans for the new dial up service will be announced in the summer. The QuickDOC software will be modified to accommodate the new dial up service. Users who can transition to the Internet should do so now.

## New LIBID

Currently there are two unique identifiers for a DOCLINE library, each serving a different purpose: the LIBID and the SERHOLD code. In the new system there will be only one unique identifier. The new LIBID for U.S. and Canadian libraries will consist of the US MARC Geographical Code and the SERHOLD code. The new LIBID for other countries will consist of the first two letters in the US MARC Country Code, followed by the letter "X", and the SERHOLD code.

Examples of new LIBIDs:

United States

University of Illinois at Chicago, Library of the Health Sciences

ILUILL [state abbreviation + U + SERHOLD code]

Canada

Canada Institute for Scientific and Technical Information (CISTI)

ONCCIS [province code + C + SERHOLD code]

Other countries

BIREME-Latin American and Caribbean Center on Health Sciences Information, Sao Paulo, Brazil

BRXBIR [first two letters of country + X + SERHOLD code]

## New Request Number

The new request number will be a sequential number up to a maximum of eight digits. It may be displayed and printed (optionally) in a barcode format on the receipt. The new request number will not begin with the borrower's SERHOLD code. Loansome Doc requests will no longer begin with LDX or LDD. The Loansome Doc request number will be retained when it is transferred to DOCLINE.

## Features of the new system

The new system will allow users to submit and retrieve requests, search and update DOCUSER, search and update SERHOLD, access a list of Loansome Doc patrons, change their password, and access online help.

## DOCLINE

It is envisioned that users will retrieve citations from PubMed or LOCATOR<sup>plus</sup> by linking to these systems through DOCLINE. Users will be able to establish a routing profile that will eliminate the repetitive keying of interlibrary loan information that is required to complete the form.

New time-triggered actions will be implemented in the new system. Lenders will have two business days to update requests as filled or rejected.

## SERHOLD

In order to convert the holdings data, NLM will freeze the current online SERHOLD system and make it view-only two weeks prior to the implementation of the new DOCLINE system.

In the new system, DOCLINE participants will be able to search the entire SERHOLD database. Each library will be able to update its own holdings.

Programming for batch updating will not be completed until late 2000. At that time, NLM will accept OCLC and USMARC batch updates for libraries that are currently updating via batch and elect to continue to do so. However, all libraries are strongly urged to update online if possible to improve the currency of data available in SERHOLD.

A library will be able to print or download its own holdings, holdings for a library group of which it is a member, and holdings for its own state or province.

*continued on page 5*

## WELCOME TO NEW STAFF MEMBER

The NN/LM Middle Atlantic Region is very pleased to welcome Timothy Roberts to the newly created position of Consumer Health Information Coordinator. In this challenging new position Tim will create and develop the consumer health information piece of the RML program, including working with and exhibiting to public and consumer health libraries. Tim has previously been the Outreach Coordinator in the New England Region RML, and has also previously worked at the New York Academy of Medicine library as Information Specialist/Education Coordinator. Most recently he planned and implemented a consumer health library for a community health center in New York City. We believe this experience will stand him in good stead here as we implement the development of our consumer health information services. Tim will join the staff at the end of July.

## PUBLIC LIBRARIES PILOT PROJECT FINISHES NLM INVOLVEMENT IN CONSUMER HEALTH CONTINUES TO GROW

*By Kris Markovich, Education Coordinator*

The Public Libraries Pilot Project was designed to increase the public's awareness of and access to health information via the Internet and to help the National Library of Medicine learn how it can assist libraries in meeting consumers' health information needs.

The Pilot project officially ended May 31 but the relationships established between the public libraries and their local health sciences libraries will continue. The six participating libraries in our region were the Brooklyn Public Library, James V. Brown Library (Williamsport, PA), the Health Information Center and the CHOICES-96<sup>th</sup> St. Branch of The New York Public Library, Rochester Public Library, and White Plains Public Library. Several of the public libraries had consumer health programs or existing relationships with

health sciences libraries. Participants were paired with a supporting library – in our region these were the New York Academy of Medicine, University of Rochester, and SUNY Brooklyn Health Sciences Center Library.

The public libraries goals included:

- \* Making NLM's Internet medical resources more accessible to the public through publicity, training opportunities, and document delivery
- \* Demonstrating that the public library is an essential part of the community's health information delivery system
- \* Providing comprehensive and "useable" health and medical information to all who access the library services

Training on NLM databases and health resources on the Internet, promotional materials, support for public programming, help with reference questions, and document delivery were provided by the RML and supporting libraries. Participants communicated via conference calls, a listserv, and a project web site. Focus groups, follow-up phone interviews, and IP tracking of system usage were just a few of the evaluation methods used to gather data about the project. This information will be used to assess the level of services needed and the resources required to maintain them. Becky Lyon from NLM, Kris Markovich from the RML, and Jane Fisher from one of the participating libraries attended the recent ALA meeting in New Orleans and made a presentation about consumer health information entitled *Rx for Reference: Providing Electronic Information for Health Care Consumers*.

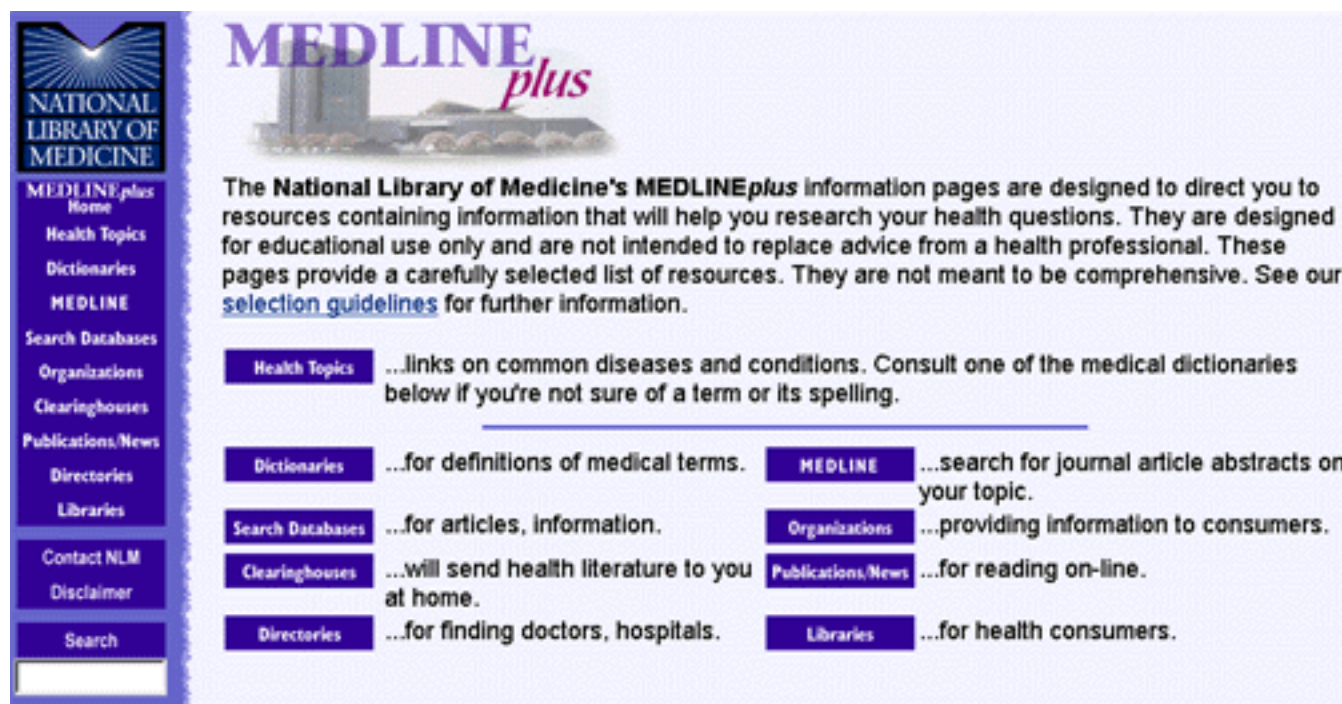
Now that the pilot project has ended, NLM has increased its commitment to information for consumers. NLM's consumer health website, MEDLINEplus, debuted at the launch of the pilot project. Thanks to feedback from the libraries and consumers, MEDLINEplus is growing and changing. See page 4 for more on MEDLINEplus. A Consumer Health Coordinator position has been funded in each of the Regional Medical Libraries. The RFP for *Access to Electronic Health Information for the Public* is another way that NLM will support consumer health information partnerships. See the MAR web site for more information.

## WHAT'S AVAILABLE VIA MEDLINEplus?

*By Kris Markovich, Education Coordinator*

In October 1998, coincident with the Public Library Pilot Project, the National Library of Medicine introduced a new resource to aid the public in locating appropriate, authoritative health information on the Internet. The new Web site, MEDLINEplus, offers links to quality medical information written for consumers and directs consumers to many governmental organizations, clearinghouses, libraries and other associations.

MEDLINEplus is accessible from NLM's Web site at [www.nlm.nih.gov](http://www.nlm.nih.gov) or directly at [www.nlm.nih.gov/medlineplus](http://www.nlm.nih.gov/medlineplus). The resources are carefully selected and not intended to be comprehensive. MEDLINEplus is designed for educational purposes only; consumers are encouraged to discuss search results with their health care providers.



Some of the highlights are:

### Health Topics

Health Topics provide an alphabetical subject list of the most frequently sought health information. Categories of information on most conditions include prevention, diagnosis and treatment, statistics, news, clinical trials, and organizations. Age group and Spanish language resources are included where available. Links to already computed MEDLINE/PubMed literature searches are also offered. The Health Topics have increased from 30 to over 120 in June and more are added regularly.

### Dictionaries

Several online medical dictionaries and glossaries are available.

## Search Databases

NLM and other government databases are featured, as well as full-text databases for clinical trial and drug information.

## Clearinghouses, Directories, Organizations

These three categories link to agencies that publish information available for consumers, sites that provide information on specific physicians or hospitals, and organizations for referral.

## Publications/News

This section showcases free online magazines and books, as well as links to health news services on the web.

## Libraries

MEDLINEplus provides links to libraries that provide health information to consumers. It also links to several libraries involved in the NLM's Public Library Pilot Project.

The best way to discover the features and contents of this web site is to explore it, as it is constantly growing and changing.

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Users will be allowed to view holdings, update or delete the holdings for which they have update rights.

## Questions and answers

1. Where can I obtain written information on the current DOCLINE system being Y2K compliant?

This information will be available on NLM's web site (<http://www.nlm.nih.gov/y2k/y2k.htm>)

2. How are library groups established?

Library groups will be used to authorize SERHOLD Coordinators to update holdings for specific groups of libraries as well as allowing DOCLINE participants the ability to limit searches in SERHOLD by library groups.

Library groups consist of eleven or more related libraries that cannot be identified in any other way (e.g. All DOCLINE libraries in Maryland would not be considered a library group since a search can be limited by state).

Library groups are established by NLM in consultation with the RML. The RMLs review and approve changes and additions to library groups. These changes are then submitted to NLM.

## DOCLINE PARTICIPANT ADDENDUM

New institutions activated to DOCLINE through June 30, 1999.

LIBID	INSTITUTION
<u>NY</u> 10522A	Mercy College Dobbs Ferry, NY
11791A	North Shore University Hospital/Syosset Syosset, NY
12528B	Southeastern New York Library Resources Council Highland, NY
13601B	Samaritan Medical Center Watertown, NY
<u>PA</u> 18103C	Good Shepherd Rehabilitation Hospital Allentown, PA

## NLM TECHNICAL BULLETIN 1999

The following articles appear in recent issues of the *Technical Bulletin* available on the Web at: <http://www.nlm.nih.gov/pubs/techbull/tb.html>.

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- Converting SDI searches to PubMed - e2
- HealthSTAR Unique Journal Citations Migrate to PubMed - e3
- Internet Grateful Med Update - e4
- MLA 1999 e-5
- BIOETHICSLINE Regenerated and New *Bioethics Thesaurus* Published - e6

# *Middle Atlantic Perspective* Reader Survey

To help us in providing you with a quality newsletter and rapid delivery of news from the NN/LM MAR and NLM, we ask that you please provide us with feedback regarding both format and content of the *Middle Atlantic Perspective*.

## Format: Print or Electronic?

NN/LM MAR is considering the option of publishing the *Middle Atlantic Perspective* in electronic format only. Please help us evaluate this option by providing us with the following information:

1. Would you be able to receive a text version of *Middle Atlantic Perspective* within an e-mail message?

☐ Yes ☐ No

2. Would you be able to access a Web version (HTML/PDF) of *Middle Atlantic Perspective*?

☐ Yes ☐ No

3. Which format do you prefer? ☐ Print ☐ Electronic

4. If the newsletter is published in electronic format only, which access method do you prefer? Please order your preferences (1= first choice, 2= second choice, etc.)

☐ An e-mail notice with a hyperlink to a Web-based issue

☐ An e-mail notice, including a table of contents, with a hyperlink to a Web-based issue

☐ E-mail of entire issue at one time in text format

☐ One article at a time via the regional listserv, cumulated at the end of the issue (as the *NLM Technical Bulletin* is now done)

Other suggestion: \_\_\_\_\_

5. If you prefer print format, please tell us why:

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6. Comments or suggestions:

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# Newsletter Content

7. Do you read the *Middle Atlantic Perspective*:

☐ Always      ☐ Usually      ☐ Sometimes      ☐ Never

8. Do you read:      ☐ All articles      ☐ Selected articles

9. How would you rank the overall quality of information you receive in the *Middle Atlantic Perspective*?

☐ Excellent      ☐ Good      ☐ Fair      ☐ Poor

10. How would you rank the overall layout and design of the *Middle Atlantic Perspective*?

☐ Excellent      ☐ Good      ☐ Fair      ☐ Poor

11. How would you rank the Middle Atlantic Perspective in meeting your informational needs regarding NN/LM MAR programs, services, offerings, etc.?

☐ Excellent      ☐ Good      ☐ Fair      ☐ Poor

12. How would you rank the *Middle Atlantic Perspective* in meeting your informational needs regarding the National Library of Medicine programs and services?

☐ Excellent      ☐ Good      ☐ Fair      ☐ Poor

13. Are there specific features or topics you would like to see in the *Middle Atlantic Perspective*?

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14. Optional:

Name: \_\_\_\_\_

Institution: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Thank you for taking the time to provide us with your feedback! This survey is also located online at the following website: <http://intercom.virginia.edu/SurveySuite/Surveys/newsletter>. Please mail or fax the completed printed form to:

**NN/LM Middle Atlantic Region  
New York Academy of Medicine  
1216 Fifth Avenue  
New York, NY 10029  
Fax: (212) 534-7042**

Questions? Call the RML Office at (800) 338-7657.

## **HAVE YOU JOINED THE MARL LISTSERV?**

If you have not already subscribed to the MARL listserv, we invite you to do so now.

You will get the most timely information from NLM and the RML as well as be able to give us your feedback, comments, and suggestions.

To subscribe to MARL, send an e-mail message to:

**LISTSERV@nyam.org**

Leave the subject area blank. In the message area type:

**SUBSCRIBE MARL** first name last name

Questions?

Call or e-mail Robert De Angelo at **rdeangelo@nyam.org** or 800-338-RMLS

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